

IVETT & REED

QUALITY SET IN STONE

SITE REQUIREMENTS FOR THE INSTALLATION OF WORKTOPS:

We kindly request that no other trades are working in the kitchen during both our templating and installation visits.

Visit 1 – Templating Requirements

- Parking to be available near the property or site.
- All base units and end panels to be built, fixed in their final positions and level with support batons securely fixed to the wall all round. Please note that cabinet positions **must not be moved** after we have completed templating.
- Any boxing in of pipework and plastering of walls must be done before templating.
- Any temporary or existing worktops must be removed by others before we arrive on site. If existing worktops are being replaced, we will only remove the worktops by prior agreement. The hob, sink and taps must be removed by others prior to our visit. **Ivett & Reed do not carry out any plumbing, gas, electrical or tiling work.**
- Sinks, hobs, taps, downdraught extractors and any other appliances that sit in the worktop must be available on site for us to take accurate measurements from, or to use the appliance manufacturer's template.
- Undermounted sinks must be pre-fitted and properly supported within the carcass as shown in the following examples:



In a 600mm wide unit, the sides of the carcass to be routed out to let the flange of the sink in.



In an 800mm or wider unit, the sink to be set into a piece of MDF or similar, supported within the unit.

- In both cases above, the top surface of the sink to be approx. 2mm below the top of the carcass. This approach ensures that the sink will always properly be supported rather than relying on an adhesive to hold the sink to the underside of the worktop.

IMPORTANT: If the sink is not properly supported as shown above, we have no choice other than to bond the sink to the underside of the worktop. Should this adhesive fail for any reason, Ivett & Reed will not be responsible for remedial work to re-fix the sink.

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- Belfast or Butler sinks must be fully supported by a cradle and fitted so that no part of the sink is higher than the top of the cabinets. These types of sink must not support the worktop in any way.
- Any proposed worktop spans not supported by units must be sufficiently supported by batons securely fixed to the wall and additional supports for large overhangs if required (e.g. support legs).
- The client (or a representative of the client with the authority to approve decisions) must be on site at the templating visit, to discuss and agree features such as joint positions, holes, grooves, overhangs etc.
- If nobody is on site to approve these decisions or provide the required information, Ivett & Reed will carry out the templating anyway, making these decisions at its discretion. The client will subsequently be asked to approve a sketch of the templated layout, joint positions, hole and groove positions etc. **If at this stage the client disagrees with any aspect of the templating, an additional charge will need to be made to revisit site to make new templates. This could also significantly delay the installation of the worktops.**

Visit 2 – Installation Requirements

- Parking to be available very close to the property/site for a long wheel based van.
- A clear access route from the van to the entrance to the property, with a safe surface under foot – bearing in mind the size & weight of granite worktops to be manoeuvred into the property.
- Power available in the property (if not achievable, please notify us in advance so that we can arrange generator).
- Please be aware that some unpolished cut-outs in granite worktops (e.g. for hob or inset sink) are finished on site, this is to minimise the risk of the worktop breaking during transit. **This process will inevitably create some dust.**
- Our fitters will take every reasonable care not to cause any damage to the property, but if there are areas you are concerned about (e.g. a new floor surface) it is the client's responsibility to protect them.

IMPORTANT: Should Ivett & Reed arrive on site, for either the templating or installation visit, and find that the site is not in the required condition for us to carry out our work, a charge will be made for an aborted visit. A charge will also be made should our visit be cancelled with less than 48 hours' notice.

Any aborted visit will only be rearranged once Ivett & Reed are satisfied that the site has been put into the condition required for us to carry out our work. The rearranged visit will be arranged on a date at the discretion of Ivett & Reed.

Please note: the information above is intended as a set of guidelines to help avoid common problems and ensure that your worktop installation goes smoothly. The list above is not exhaustive. If you or your installer have any questions or concerns ahead of our templating and installation visits, please do not hesitate to call us on 01223 213500.